

**COO Peer Group Meeting**

November 11th, 2021

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands  Kelly Robinson- UPFH  Monica Adams-Family Healthcare |
| **AUCH Staff Present** | Natalie Stubbs- T/TA Manager  Shlisa Hughes-Immunization Care Coordinator  Jenifer Lloyd-Deputy Director  Alesha Davis-Human Resources Administrator |
| **Welcome and Introductions** | **AUCH Updates:**   * COVID Vaccine Mandate   + If you have any questions regarding the vaccine mandate, please reach out to Jenifer Lloyd ([jenifer@auch.org](mailto:jenifer@auch.org)). * HR Peer Group   + AUCH will be launching a Human Resources Peer Group in January/February 2022. Alesha Davis will be sending emails to HR reps at each organization. * Upcoming Trainings/Events   + Burnout Prevention November 18th, 2021   + Conducting a Billing Audit December 10th, 2021   + Integrated Care Coordination training December 14th, 2021   + SDOH Training Series: November 18th, 2021   + RN Led Encounters Training Series     - November 17th, 2021: “Advanced Care Planning: A New HEDIS Measure”     - December 15th, 2021: “Narrative Medicine” |
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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Roundtable Discussion:***  **Mountainlands (Ronda):**   * OSV is scheduled for December 7th-9th. * Currently offering pediatric COVID vaccine clinics the next two Saturdays. They have 90 openings with the follow-up vaccine clinics being offered in December. * Mountainlands has joined Aledade and are hiring a coordinator to help the data person with the rollout of these efforts. * Health educators are currently working on TCM, CCM, etc.   **Utah Partners for Health (Kelly)**:   * Kurt Micka will be retiring at the end of December. Debbie Turner will be out of the office for the month of December. * UPFH has received pushback from the board regarding the COVID vaccine mandate. At this time, they will not be administering the pediatric doses of the vaccine. * Currently meeting with Azara weekly and have begun comparing UDS data in ECW and Azara. * Fully moved into the West Jordan clinic. There has been a shortage in furniture and are working on plans for emergency management. Pharmacy is up and running. * Currently recruiting for an MD. * Replaced their Medical Director with Tony Gregory (AUCH will update on MDR listserv).   **Family Healthcare (Monica):**   * Staff has been pushing back regarding the COVID vaccine. They are concerned they may lose some providers as a result. When the vaccine was first rolled out, there was an incentive program for staff to get immunized. * Have split the COO role into two positions, operational and clinical. Monica will be overseeing the operational piece and Leslie Sanchez (Deputy COO) will be overseeing the clinical piece. * Working on a lot of Value Based Care workflows within quality improvement plans. They are currently making a crosswalk of different initiatives and delegating responsibilities to staff. * In order to address burnout among staff, meetings are being evaluated to ensure that they are meaningful and accomplishing something. * Currently offering a leadership reading group. Right now they are focusing on leadership stories from Latina leaders. There are also leadership challenges and work groups.   **COVID-19 vaccine (Roundtable):**   * COVID pediatric vaccines can now be ordered in 100 dose quantities. If you need more information, please contact Shlisa Hughes ([shughes@auch.org](mailto:shughes@auch.org)). |
| **Topics** |  |