

**COO Peer Group Meeting**

November 11th, 2021

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands Kelly Robinson- UPFHMonica Adams-Family Healthcare |
| **AUCH Staff Present** | Natalie Stubbs- T/TA ManagerShlisa Hughes-Immunization Care CoordinatorJenifer Lloyd-Deputy Director Alesha Davis-Human Resources Administrator |
| **Welcome and Introductions** | **AUCH Updates:** * COVID Vaccine Mandate
	+ If you have any questions regarding the vaccine mandate, please reach out to Jenifer Lloyd (jenifer@auch.org).
* HR Peer Group
	+ AUCH will be launching a Human Resources Peer Group in January/February 2022. Alesha Davis will be sending emails to HR reps at each organization.
* Upcoming Trainings/Events
	+ Burnout Prevention November 18th, 2021
	+ Conducting a Billing Audit December 10th, 2021
	+ Integrated Care Coordination training December 14th, 2021
	+ SDOH Training Series: November 18th, 2021
	+ RN Led Encounters Training Series
		- November 17th, 2021: “Advanced Care Planning: A New HEDIS Measure”
		- December 15th, 2021: “Narrative Medicine”

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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Roundtable Discussion:*****Mountainlands (Ronda):*** OSV is scheduled for December 7th-9th.
* Currently offering pediatric COVID vaccine clinics the next two Saturdays. They have 90 openings with the follow-up vaccine clinics being offered in December.
* Mountainlands has joined Aledade and are hiring a coordinator to help the data person with the rollout of these efforts.
* Health educators are currently working on TCM, CCM, etc.

**Utah Partners for Health (Kelly)**: * Kurt Micka will be retiring at the end of December. Debbie Turner will be out of the office for the month of December.
* UPFH has received pushback from the board regarding the COVID vaccine mandate. At this time, they will not be administering the pediatric doses of the vaccine.
* Currently meeting with Azara weekly and have begun comparing UDS data in ECW and Azara.
* Fully moved into the West Jordan clinic. There has been a shortage in furniture and are working on plans for emergency management. Pharmacy is up and running.
* Currently recruiting for an MD.
* Replaced their Medical Director with Tony Gregory (AUCH will update on MDR listserv).

**Family Healthcare (Monica):*** Staff has been pushing back regarding the COVID vaccine. They are concerned they may lose some providers as a result. When the vaccine was first rolled out, there was an incentive program for staff to get immunized.
* Have split the COO role into two positions, operational and clinical. Monica will be overseeing the operational piece and Leslie Sanchez (Deputy COO) will be overseeing the clinical piece.
* Working on a lot of Value Based Care workflows within quality improvement plans. They are currently making a crosswalk of different initiatives and delegating responsibilities to staff.
* In order to address burnout among staff, meetings are being evaluated to ensure that they are meaningful and accomplishing something.
* Currently offering a leadership reading group. Right now they are focusing on leadership stories from Latina leaders. There are also leadership challenges and work groups.

**COVID-19 vaccine (Roundtable):** * COVID pediatric vaccines can now be ordered in 100 dose quantities. If you need more information, please contact Shlisa Hughes (shughes@auch.org).
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| **Topics**  |  |