

**COO Peer Group Meeting**

September 1, 2022

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands Leslie Sanchez-Colocho- Family HealthcareKelly Robison, - Utah Partners for Health Jesse Bush- MidtownTina Anderson- Wayne Byron Clarke – Utah Navajo Health System  |
| **AUCH Staff Present** | Shlisa Hughes-Quality Improvement Director Megan Neuf- Workforce Development Coordinator Gina Gregg, Allie McLead- Intermountain Healthcare Clinical Nutritionists  |
| **Welcome and Introductions** | AUCH Updates Shlisa Hughes 15 min.* Upcoming Trainings/Events
	+ Long COVID Care in 2023- February 23rd (Virtual)
	+ Acceptance and Commitment Therapy Training- February 23rd (In-person)
	+ HIPAA Bootcamp- March 1stand 2nd (In-person)
	+ Mental Health First AID Training- March 3rd (Virtual)
	+ Best Practice for Gender Affirming Care- March 9th and 16th (Virtual)
* NACHC Virtual Training
	+ A Pediatric Health Weight Learning Series for Health Centers February 1, 8, 15, 22
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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Health Center Updates:******Roundtable Discussion:*****Intermountain Healthcare – Dietitian/ Nutrition Program** * They are looking to expand and see how they could be service the uninsured and underserved patients.
* They are working on Therapy for Food
* They will provide one/one session (still working out the cost for the uninsured)
* They will provide group therapy sessions for free: some groups are the following.
* Gestational Diabetes
* Diabetes
* Special dietary need groups
* Scheduling line is 801-507-3253
* They have the ability to telehealth.
* Looking at the ability if on-demand recording for nutrition services
* Looking at the ability to one page flyer to help with nutrition questions.
* They also can connect health centers outside the Salt Lake area with Dietitian/ Nutrition Programin their area.
* AUCH will work with them on bringing the health centers a train the trainer program.
* See attachment: Dietitian Outreach Flyer

**Azara DRVS*** DRVS Academy thoughts mostly positive, great landing to see what else is needed.
* Upcoming training
* Depression Remission
* APO Campaigns
* Risk Stratification
* AUCH has pay for 2023 UDS prep sessions for all Azara DRVS Health Center
* Family Healthcare is in the adoption module of eCW EHR plug in

**Workforce*** The Workforce Summit is attentively scheduled for September 21st, 2023.
* The summit workshops will help address some of the topics from the needs assessment.
* Thank you for all the great response to the needs assessment. We had a 47% increase on the number of health center staff that took the survey.
* AUCH is looking into helping address the needs of workforce issues that were pointed out on the needs assessment.
* Burnout, and staff mental health still a major concern
* Emily Bennett can provider de-escalation training for the health center
* Mental Health First AID is also offered by AUCH staff.
* Jesse spoke about Intermountain EAP training and the U of U Management Training, please see attachment.

**Naloxone** * [https://naloxone.utah.gov/free-naloxone-resources](https://us-east-2.protection.sophos.com?d=utah.gov&u=aHR0cHM6Ly9uYWxveG9uZS51dGFoLmdvdi9mcmVlLW5hbG94b25lLXJlc291cmNlcw==&i=NjFiM2JmMmE1YTczMzcwZTU1NWRjNWVj&t=aUxjZkJNS0lQdXR5ZnQzUHhjQW1CdFFmMnpoeHlqL2thYWg4Zy8xcVJYbz0=&h=de128f44ed754e37a0a4e39164450173&s=AVNPUEhUT0NFTkNSWVBUSVYrtS1aVszWsnf73luJE4OOcmV07VQFMJv9BwDGnQdF3w)
	+ If you are reaching out to request Naloxone, please fill out the following link:
* https://pubredcap.health.utah.gov/surveys/?s=3KFL34T4ET

**AUCH updates****Survey** * AUCH will send out a survey link during the 2nd month of each quarter for Peer Group evaluation. Please take time to complete the survey, this helps with grant requirements.

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| **Topics for Future Meetings** | * COO peer group meeting on the first Thursday of every month at noon.
* Next Meeting Schedule for March 2nd, 2023
* **Question**: Can the HIPAA Bootcamp apply to FTCA requirements?
* **Answers:** It would be up to their health center to determine this but, objectively, yes, the HIPAA bootcamp would more than meet the FTCA risk management requirement for “HIPAA medical record confidentiality requirements.” What is key is for FTCA compliance to get their attendance documented somewhere in their organization’s records so the organization can demonstrate that they attended.
* Question: Is there a CHC eCW superuser conference?
* Answer: pending?
* Join on the ZOOM Link
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