



**Financial Directors Peer Group Meeting**  
February 25, 2022

<b>Peer Group Members Present</b>	Anna Pardee, Fourth Street Clinic Bill Hoffman, Community Health Centers, Inc. Grant Greenberg, Utah Partners for Health Sonja Levesque, Midtown CHC Eric Johnson, Mountainlands Family Health Center Andy Evans, Utah Navajo Health Systems
<b>AUCH Staff Present</b>	Courtney Pariera Dinkins, AUCH Kaitlynn Drollinger, AUCH Alan Pruhs, AUCH
<b>Other Presenters Present</b>	N/A
<b>Top Issues / Best Practice Sharing (Roundtable )</b>	<p><b>Good Faith Estimates (GFE)</b></p> <p>Templates</p> <ul style="list-style-type: none"> <li>• Quite a few template tools available             <ul style="list-style-type: none"> <li>○ Encourage folks to use templates that allow you to integrate your health center SFS</li> </ul> </li> <li>• AUCH developed a customizable GFE Template             <ul style="list-style-type: none"> <li>○ Like decision trees</li> <li>○ Recommend involving COOs and CFOs in the roll-out and workflow discussions</li> </ul> </li> </ul> <p>Challenges</p> <ul style="list-style-type: none"> <li>• Reception/Front Desk are guessing what CPT codes</li> <li>• Manual Decisions</li> <li>• Time to Develop</li> <li>• Mixed interpretations on what is compliance with the law             <ul style="list-style-type: none"> <li>○ Some health centers are reporting ranges, some use SFS thresholds, others using exact estimates</li> </ul> </li> </ul> <p>Best Practices</p> <ul style="list-style-type: none"> <li>• Without additional guidance create a process that your health center defines as compliant</li> <li>• Train Reception/Front Desk on how to reference patients billing history and how to communicate that information</li> <li>• Automation: Text message appointment reminder, reference SFS, and notify the patient to verify income</li> </ul> <p>AUCH is working on a few additional tools to support GFE.</p> <p><b>Billing Bootcamp</b></p> <ul style="list-style-type: none"> <li>• Add Denials Management</li> <li>• Add Claims Follow-Up</li> <li>• Folks would be interested in sending a subset to potentially their entire team</li> </ul>

### eCW Billing Training Needed

- CHCI is working with Donna Mitchell and eCW to arrange.

### Legislative Updates

**Federal Budget Extension:** The federal government will continue to operate on a continuing resolution (CR), or extension of the previous year's budget, until May. This means that health centers may receive Notice of Awards (NOAs) that are less than their full year budget. Health centers can expect to be made whole after the final budget is passed.

**Public Health Emergency Extension:** The Biden Administration is expected to announce soon that the public health emergency (PHE) will be extended again past March 1, 2022. The Biden Administration has continuously stated that it will give a 60-day notice before lifting the PHE declaration, so it is assumed that the PHE *will last into May 2022*. This will stave off Medicaid redetermination process, along with other flexibilities, a bit longer.

**H.B. 60 Vaccine Passport Amendments:** On February 23, 2022, the Utah House of Representatives passed Rep. Brooks' bill banning business from requiring any vaccine from their employees and customers 51-23. It will now move to the Senate. Although it was assumed a health care facility exemption would be included before it passed through the House, it was put on the wrong line. Additionally, a House floor amendment to change this bill to only apply to COVID-19 vaccines and the business/customer relationship failed. AUCH and other partners are working quickly to resolve the issue. You can read more about the bill [here](#).

**Health Care Workforce Financial Assistance Program funding:** The Executive Appropriations Committee meets today (February 25) at 6 PM, where the final budget will be available, including possible funding for state primary care loan repayment programs.

### PPS Change in Scope (CIS)

AUCH met with Utah Medicaid in November 2020 to discuss the current lack of a Change in Scope (CIS) formula and to propose language to create a CIS. Utah Medicaid asked AUCH to postpone the conversation considering the public health emergency and staffing shortages (which persisted for the next year). In November 2021, AUCH approached Utah Medicaid with concerns about the state's APM reimbursement methodology. Utah Medicaid agreed to discontinue using an old APM calculation that shortchanged those centers subject to it. AUCH also re-introduced the CIS conversation and Utah Medicaid is reviewing proposed CIS language. **A new Medicaid Director, Jennifer Strohecker, was just appointed. AUCH will request a meeting with her after the legislative session ends. AUCH is giving Medicaid until early summer to engage in the CIS discussions. If they do not engage, under the direction of the AUCH Board of Directors, we may seek litigation. This will be a decision made by the AUCH Board of Directors, so your CEO/EDs. More to come.**

### Round Robin

	<ul style="list-style-type: none"> <li>• Financial Policies <ul style="list-style-type: none"> <li>○ UPFH and Mountainlands sharing with Midtown</li> </ul> </li> <li>• Claims Clearinghouse <ul style="list-style-type: none"> <li>○ Most not happy with function of UHIN <ul style="list-style-type: none"> <li>▪ Looking for Clean Claims reports- Percentage of claims successfully submitted on first attempt.</li> </ul> </li> <li>○ Claim Remedi (<a href="https://claimremedi.providersportal.com/Default.aspx?ReturnUrl=%2f">https://claimremedi.providersportal.com/Default.aspx?ReturnUrl=%2f</a>), used by UPFH</li> <li>○ Zirmed, a product of Waystar (<a href="https://login.zirmed.com/ui">https://login.zirmed.com/ui</a>), used by Midtown and Wayne</li> <li>○ TriZetto (<a href="https://www.trizettoprovider.com/">https://www.trizettoprovider.com/</a>), used likely by 4<sup>th</sup> Street <ul style="list-style-type: none"> <li>▪ Best reporting feature</li> </ul> </li> </ul> </li> </ul> <p><b>AUCH Updates</b>  March 25<sup>th</sup> – FDR @ 10am to 11am; virtual  April 22<sup>nd</sup> – FDR @ 10am to 11am; virtual  May 19<sup>th</sup> – Triannual 9am; in person  May 27<sup>th</sup> – FDR @ 10am to 11am; virtual  June 24<sup>th</sup> – FDR @ 10am to 11am; virtual</p>
<b>Next Meeting</b>	VIRTUAL, March 25 <sup>th</sup> @ 10am to 11am