

Communications Peer Group Minutes

July 22, 2020

Virtual – Zoom Meeting

Peer Group Members	James Jarrad – Fourth Street Clinic
Present	Amanda Robinson – Mountainlands Family Health Center
AUCH Staff Present	Beth Fiorello, Communications Manager
	Samantha Burfiend, Communications Specialist
	Rachel Craig, Legislative Coordinator
Review	Beth Fiorello (AUCH) presented the marketing materials and advertisement plan for the immunizations
Immunizations "Mini-	campaign, including the following:
Campaign"	The campaign will begin on August 3, 2020 and will run for the entire month of August.
	Messaging, graphics, audio/video clips, and radio scripts
	Print materials (customized for each health center)
	Statewide advertisement plan through social, digital, and radio platforms
	Tips for local level implementation at individual health centers

Additional Campaign Efforts	Focus Groups
	James said they have used their advisory board
	Amanda (Mountainlands) said they used one for a "movie ad" campaign and learned that word of
	mouth was more effective.
	Beth said she hopes to implement patient surveying via ePSS.
	Concurrent campaigns (chronic care, recently unemployed)
	Don't put your health on hold
	Stay home, stay healthy
	Providing care, safely
National Health Center Week	Rachel provided an update on the NHCW masks AUCH ordered on behalf of interested health centers. The
	masks are scheduled to be delivered to the health centers who ordered them by the end of July.
Follow-Up Items	N/A
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Next Meeting	Wednesday, August 26, 2020, 2-3pm
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