

**COO Peer Group Meeting**

May 5th, 2022

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands Kelly Robison- Utah Partners for Health Erika Alcantara- CHC, Inc  |
| **AUCH Staff Present** | Shlisa Hughes-Immunization Care Coordinator |
| **Welcome and Introductions** | **AUCH Updates:** * Upcoming Trainings/Events
	+ Billing Boot Camp In-Person: May 16thand 17th
	+ Triannual meeting May 19th
		- Araza APO and Fin/Ops
	+ Business Continuity Planning May 17th
	+ Workplace Violence De-escalation Techniques June 21st
	+ EMDR Training
		- Session 2 In-Person: July 28th, 29th, and 30th
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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Health Center Updates:*** ***Mountainlands (Ronda):*** * Attend the Azara Conference- Looking at starting over with training to get more staff engaged.
* Workforce issues- Always an issue with turnover and training.

***UPFH (Kelly):**** Workforce issues- MA still seem to be a concerns

***CHC, Inc (Erika)****:* * Workforce- increased wages twice for retention of staff

***Roundtable Discussion:*****COVID-19** * Health Centers seem to be doing ok with COVID-19 vaccine, testing, and mask supplies. Some are get supplies through HRSA COVID Community and other UDOH

**ePSS (AUCH)** * Not all health centers are using AUCH ePSS platform.
* They would like to see the AUCH platform
* Working with Alana and Shelly on developing a training

**Translation Line*** All health centers have a translation line, some are used more than others
* Will reach out to each other and ask what they are using and if they are satisfied with the service.

**AUCH updates****Survey** * AUCH will send out a survey at the end of each peer group meeting. Please take time to complete survey this helps with grant requirements.
* <https://www.surveymonkey.com/r/5KQDHDC>

 **UTECH** * Tabled- Will reach out to them individually
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| **Topics for Future Meetings** | * COO peer group meeting on the first Thursday of every month at noon.
* Next Meeting Schedule for June 2nd, 2022
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