

## Dental Billing Notes

### **Memo to the FQHCs from Medicaid:**

FQHC dental services billed to Fee For Service Medicaid on or after 4/3/2023 should be billed using the FQHC as the billing provider and not the group practice. PRISM now can process FQHC dental claims and pay the PPS rate.

### ***What if our health center is on an APM?***

The system already knows whether an FQHC has chosen APM or PPS and will pay accordingly. APM facilities will still be paid billed charges. However, all billing for dental services should still be done under the FQHC and not the group practice.

### **FQHC Taxonomy Rejections post 4/3**

**State of Utah**  
SPENCER J. COX  
Governor  
DEIDRE M. HENDERSON  
Lieutenant Governor

**Department of Health & Human Services**  
TRACY S. GRUBER  
Executive Director  
NATE CHECKETTS  
Deputy Director  
DR. MICHELLE HOFMANN  
Executive Medical Director  
DAVID LITVACK  
Deputy Director  
NATE WINTERS  
Deputy Director

**Claim Information**  
Client ID: [REDACTED]  
Date of Service: 02/01/2023  
TCN: [REDACTED]

**FAMILY HEALTHCARE - RIVERSIDE DR**  
2276 E RIVERSIDE DR  
ST GEORGE UT 84790-2636

Utah Medicaid Provider:  
The enclosed Medicaid claim information is for a claim rejection based on a paper claim submitted to Utah Medicaid for one or more of the following reasons:

- ☐ The National Provider Identifier (NPI) in Box 49 \_\_\_ or in Box 54 \_\_\_ is missing \_\_\_, invalid \_\_\_, not enrolled \_\_\_ or is closed for date(s) of service \_\_\_.
- ☐ The billing address in Box 48 must be a physical street address with a nine-digit zip code.
- ☐ The National Provider Identifier (NPI) and Tax Identification Number billed on the claim(s) is/are closed for the date(s) of service.
- ☐ The Tax Identification Number or Social Security Number in Box 51 is missing \_\_\_, invalid \_\_\_, or is not associated with the Billing/Treating NPI \_\_\_.
- ☒ The Taxonomy Code in Box 56a is missing \_\_\_, invalid **X**, or not associated with the billing NPI \_\_\_.
- ☐ Unable to match to a unique contract. Use the service location address for the billing address in Box 48.
- ☐ The Date of Service is missing \_\_\_, invalid \_\_\_ or older than 3 years \_\_\_.
- ☐ The Procedure Code in Box 29 is missing \_\_\_ or invalid \_\_\_.
- ☐ The Diagnosis Code in Box 34a \_\_\_ or the Diagnosis Code Pointer in Box 29a \_\_\_ is missing \_\_\_ or invalid \_\_\_.
- ☐ Total Fee in Box 32 is missing \_\_\_, has a zero balance \_\_\_, has a negative balance \_\_\_, or is unable to balance \_\_\_.
- ☐ The Procedure count in Box 29b must be left blank or a number greater than 1.
- ☐ The tooth number in Box 27 \_\_\_ or the tooth surface code in Box 28 \_\_\_ is missing \_\_\_ or invalid \_\_\_.

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- We were using taxonomy code 122300000X and I've also tried submitting with code 1223G0001X and both did not go through. (dental)

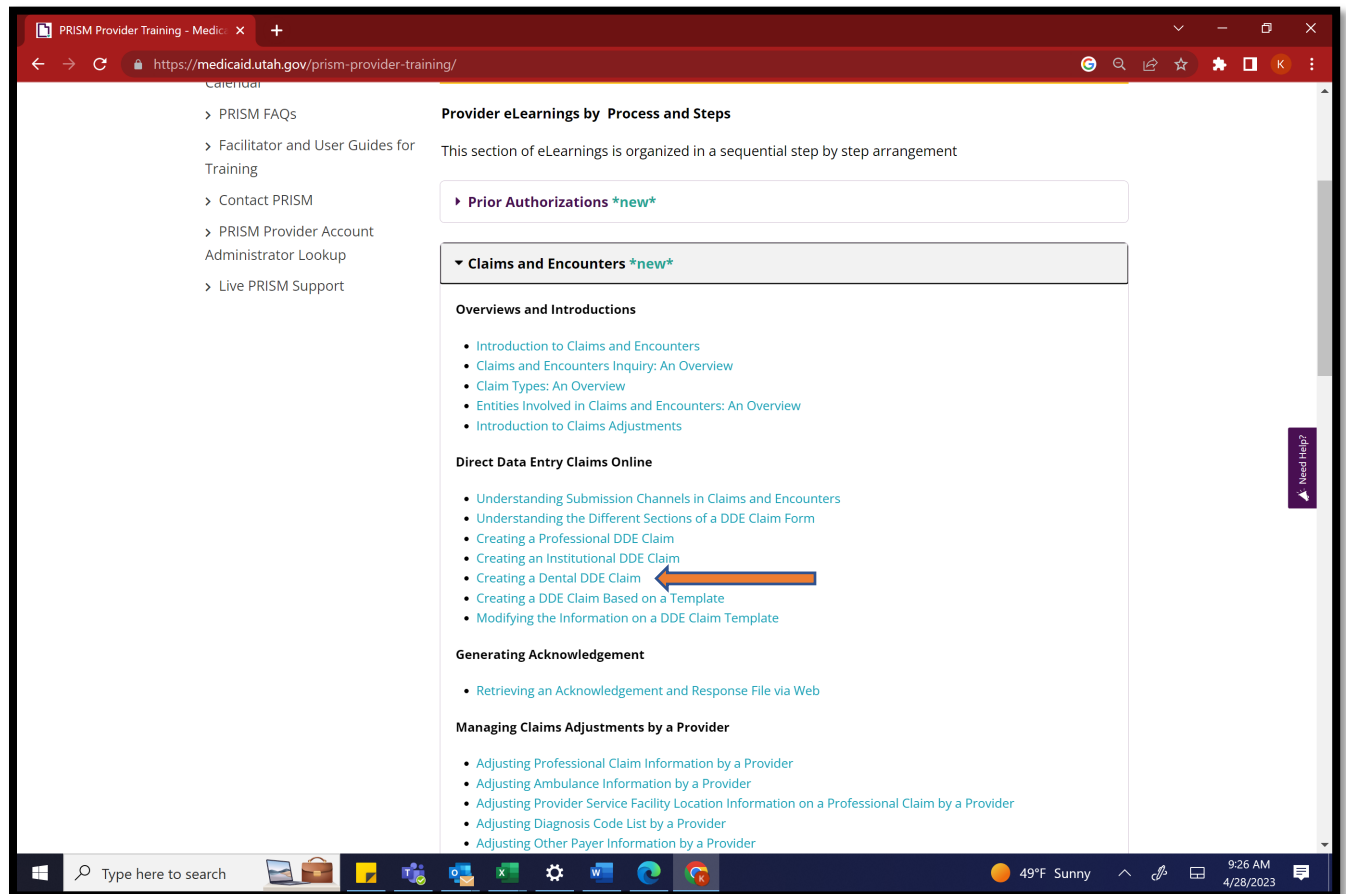
## Medicaid Correspondence

4/20/23

Good news! I am being told by our operations team that a number of eligible codes still needed to be added to the system for the FQHC providers. **Once that is done, they will reprocess the claims. Providers don't need to do anything at this time.** I will try to find out when they might be finished with both tasks. I believe this should take care of most of the FQHC dental billing issues.

*What if our health center is using Trizetto, or another system that can't accommodate electronic dental submissions?*

- PRISM Direct Entry Dental Claim Submission
- PRISM Provider Training on Direct Entry



## Electronic Dental Claim Submission

- UHIN can process Medicaid Dental Claims  
Becky Farnsworth, Enrollment Specialist, Tier II  
385.800.2515 | [enrollment@uhin.org](mailto:enrollment@uhin.org)
- While a health center uses Henry Schein, they are not 'having a good experience with them.'