

**COO Peer Group Meeting**

September 1, 2022

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands  Kelly Robison, - Utah Partners for Health  Erika Alcantara- CHC, Inc  Jesse Bush- Midtown  Lisa Clark- Carbon Medical |
| **AUCH Staff Present** | Shlisa Hughes-Immunization Care Coordinator  Megan Neuf- Workforce Development Coordinator |
| **Welcome and Introductions** | AUCH Updates Shlisa Hughes 15 min.   * Upcoming Trainings/Events   + HIPS Program Training Webinar October 19th (Virtual)   + Mental Health First Aid November 4th   + Women’s Annual Well Visit & Developing Guidelines November 4th In-Person (NEPQR)   + Workforce Series session 2 November 8th, 9th (in-Person)   + UDS Training November 15th and 17th (Virtual) * Immunization Quality Improvement for Providers (IQIP) Visits * Shlisa Hughes as been moved to Quality Improvement Director for AUCH * Job Opening at AUCH for ICC with emphasis in immunization |
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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Health Center Updates:***  ***UPFH (Kelly):***   * Azara QI Team working well. Found some workflow issues which has increase QI numbers. * Asking if any know about the Chronic Disease Report rule.   ***CHC, Inc (Erika)****:*   * Is not using Azara- Has developed good workflow with EBO, HEDIS and other programs for their QI program. * Still having staffing shortage. * Looking to hire providers * Vaccinating staff for Flu and COVID-19 booster   **Midtown (Jesse):**   * Jesse chairs the COO peer group * PVP great by in from Dr. Rifleman going live next week.   **Mountainlands (Ronda):**   * Gearing up for UDS reporting * Still having staffing issue with MA turnover   **Carbon Medical (Lisa):**   * Opioid settlement money, they are meeting with Carbon County Commission in hopes to receive some of the settlement money. * Carbon Medical treats a great number of the county MAT patients * Working on CCM, TCM with eCW modules. * Using Azara DRVS behavioral health modules with their counselors (they have 5 full time BHC)   ***Roundtable Discussion:***  **Dental**   * See attached Policy template   **Azara DRVS**   * eCW Plug-in (Midtown will be the pilot site) Slower implementation than they thought it would be. Still working out issues. Mountainlands has Athena and Azara EHR Plug in seems to be working. * Mountainlands uses their PVP daily. Staff and provides seem to like it. * Fin/Ops- validation issues Midtown is meeting with Azara to work out their issues. Please put in support ticket if you need help. * More AUCH staff are getting access to the Utah PCA Azara platform.   **Workforce**   * Workforce Series session 2 November 8th and 9th in person * Workforce Peer Group starting in January (more to come) * Career Step * Starting in January * AUCH paying for 20 HC staff with condition. More to come with in MOAs   **AUCH Peer Group Survey**   * AUCH will send out a survey at the end of each peer group meeting. Please take time to complete survey this helps with grant requirements. * <https://www.surveymonkey.com/r/5KQDHDC> |
| **Topics for Future Meetings** | * COO peer group meeting on the first Thursday of every month at noon. * Next Meeting Schedule for November 3rd,2022 * Join on the ZOOM Link |