

**COO Peer Group Meeting**

September 1, 2022

Zoom Meeting

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| **Peer Group Members Present** | Ronda Yorgason- Mountainlands Kelly Robison, - Utah Partners for Health Erika Alcantara- CHC, Inc Jesse Bush- MidtownLisa Clark- Carbon Medical |
| **AUCH Staff Present** | Shlisa Hughes-Immunization Care CoordinatorMegan Neuf- Workforce Development Coordinator  |
| **Welcome and Introductions** | AUCH Updates Shlisa Hughes 15 min.* Upcoming Trainings/Events
	+ HIPS Program Training Webinar October 19th (Virtual)
	+ Mental Health First Aid November 4th
	+ Women’s Annual Well Visit & Developing Guidelines November 4th In-Person (NEPQR)
	+ Workforce Series session 2 November 8th, 9th (in-Person)
	+ UDS Training November 15th and 17th (Virtual)
* Immunization Quality Improvement for Providers (IQIP) Visits
* Shlisa Hughes as been moved to Quality Improvement Director for AUCH
* Job Opening at AUCH for ICC with emphasis in immunization
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| **Top Issues / Best Practice Sharing (Roundtable)** | ***Health Center Updates:******UPFH (Kelly):**** Azara QI Team working well. Found some workflow issues which has increase QI numbers.
* Asking if any know about the Chronic Disease Report rule.

***CHC, Inc (Erika)****:* * Is not using Azara- Has developed good workflow with EBO, HEDIS and other programs for their QI program.
* Still having staffing shortage.
* Looking to hire providers
* Vaccinating staff for Flu and COVID-19 booster

**Midtown (Jesse):*** Jesse chairs the COO peer group
* PVP great by in from Dr. Rifleman going live next week.

**Mountainlands (Ronda):*** Gearing up for UDS reporting
* Still having staffing issue with MA turnover

**Carbon Medical (Lisa):*** Opioid settlement money, they are meeting with Carbon County Commission in hopes to receive some of the settlement money.
* Carbon Medical treats a great number of the county MAT patients
* Working on CCM, TCM with eCW modules.
* Using Azara DRVS behavioral health modules with their counselors (they have 5 full time BHC)

***Roundtable Discussion:*****Dental** * See attached Policy template

**Azara DRVS*** eCW Plug-in (Midtown will be the pilot site) Slower implementation than they thought it would be. Still working out issues. Mountainlands has Athena and Azara EHR Plug in seems to be working.
* Mountainlands uses their PVP daily. Staff and provides seem to like it.
* Fin/Ops- validation issues Midtown is meeting with Azara to work out their issues. Please put in support ticket if you need help.
* More AUCH staff are getting access to the Utah PCA Azara platform.

**Workforce*** Workforce Series session 2 November 8th and 9th in person
* Workforce Peer Group starting in January (more to come)
* Career Step
* Starting in January
* AUCH paying for 20 HC staff with condition. More to come with in MOAs

**AUCH Peer Group Survey** * AUCH will send out a survey at the end of each peer group meeting. Please take time to complete survey this helps with grant requirements.
* <https://www.surveymonkey.com/r/5KQDHDC>

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| **Topics for Future Meetings** | * COO peer group meeting on the first Thursday of every month at noon.
* Next Meeting Schedule for November 3rd,2022
* Join on the ZOOM Link
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