Policy.

NAME HEALTH CENTER (“NHC”) strives to provide affordable health care services to patients, regardless of their ability to pay. As a health care provider and Federally Qualified Health Center, NHC is fully committed to following Section 2799B-6 of the Public Health Service Act and its implementing regulations (“Good Faith Estimate Act” or “GFE”).

When individuals contact NHC seeking health care items or services, NHC staff will ask the individuals if they are enrolled in a group health plan, group or individual health insurance coverage, a Federal Employees Health Benefits (FEHB) plan, or a Federal health care program. If the individual is enrolled in a plan or coverage, staff will ask whether the individual is seeking to have a claim for such item or service submitted to such plan or coverage.

NHC shall provide uninsured individuals (i.e., those who are not enrolled in a group health plan, or group or individual health insurance coverage, or a Federal health care program, or a Federal Employees Health Benefits (FEHB) program health benefits plan) AND self-pay individuals (i.e., those with a plan or coverage but who are not seeking to file a claim with such) with a “Good Faith Estimate” of anticipated charges.

NHC will provide this estimate typically **in writing (on paper or electronically at the individual’s request)** but it may also be provided orally, if an uninsured or self-pay individual requests an estimate in a method other than paper or electronically. This estimate shall be provided upon request **or** at the time of scheduling health care items and service using the times listed below.

NHC shall provide “Good Faith Estimates” to qualifying individuals (as defined above) by the following times:

1. Individuals who schedule a health care item or service **at least 10 business days in advance** will receive a Good Faith Estimate in writing within 3 business days after scheduling.
2. Individuals who schedule to receive a health care item or service **at least 3 business days in advance** will receive a Good Faith Estimate in writing within 1 business day after scheduling.
3. Individuals who request a Good Faith Estimate **before** scheduling a health care item or service will receive a Good Faith Estimate in writing within 3 business days after making the request.

Good Faith Estimates provided to individuals will include all the data elements as required by Section 45 CFR 149.610(c). Good Faith Estimates will include a Disclaimer and information on how to file complaints with the U.S. Department of Health and Human Services (DHHS).

To comply with GFE and to inform individuals seeking health care items or services from NHC about the **availability of a “Good Faith Estimate”,** NHC will include information about the availability of estimates on its website and in each of its clinics near the receptionist desk or waiting room area.