Medicare Telehealth Services Payment Timeline for FQHCs and RHCs

In July 2020 the updated telehealth rate for FQHCs & RHCs goes into effect.

Telehealth claims billed for Dates of Service 1/27/2020 through 6/30/20 will reprocess automatically at this time.

A take back will be issued for the difference in claims paid at the PPS rate and the new \$92 rate to recoup the difference /overpayment.

January February March April May June July August September October November December

Telehealth Services billed by FQHCs and RHCs to Medicare Part B for dates of service 1/27/20 through 6/30/20 will be paid at the FQHC/RHCs normal PPS rate. This will allow time for Medicare to update their claims processing software to accomadate the changes due to COVID-19.

Claims billed from from 7/1/2020 until "the end of the current pandemic" will pay at the updated rate of \$92 upon submission.

Example

FQHC 1 submitted 120 Telehealth claims prior to 7/1/2020 for service dates between January and June 2020.

These claims paid at their exisiting PPS rate of \$165. 120 x \$165 = \$19,800.

In July 2020 those claims will reprocess automatically to reflect the updated payment rate of \$92. $120 \times 92 = 11,040$.

A take back would be issued for the difference in payment between the PPS rate and the updated rate of \$92.

FQHC1 would have a takeback amount of \$8760. \$19,800-\$11,040 = \$8760

Keep in mind that Medicare's Timely Filing limit is still one year from the date of service. A take back could be avoided by delaying claim submission for dates of service between January to June until the updated payment rate is put into place in July 2020. If a takeback would be especially tedious or troublesome for your health center to process, consider the option of waiting to submit your telehealth claims until after 7/1/2020.