

**COO Peer Group Meeting**

September 1, 2022

Zoom Meeting

|  |  |
| --- | --- |
| **Peer Group Members Present** | Ronda Yorgason- Mountainlands  Caroline Wallin- Enterprise  Leslie Sanchez-Colocho- Family Healthcare  Kelly Robison, - Utah Partners for Health  Erika Alcantara- CHC, Inc  Jesse Bush- Midtown  Tina Anderson- Wayne  Lisa Clark- Carbon Medical |
| **AUCH Staff Present** | Shlisa Hughes-Immunization Care Coordinator  Megan Neuf- Workforce Development Coordinator  Kaitlynn Drollinger- Billing Coordinator |
| **Welcome and Introductions** | AUCH Updates Shlisa Hughes 15 min.   * Upcoming Trainings/Events   + A Commitment to Quality : Azara Training September 8th (Virtual)   + 11th Annual FTCA Risk Management Conference September 14th (Virtual)   + Workforce Summit: September 15th USU Eastern (In-person)   + MDR FTCA Briefing and Updates on Utah medical Candor Law September 21st (Virtual)   + Living Your Best Life (with Diabetes!) Master Training September 19th-22nd (Virtual)   + Billing For Medication Assisted Treatment September 29th (Virtual)   Immunization Quality Improvement for Providers (IQIP) Visits |
|  |  |
| **Top Issues / Best Practice Sharing (Roundtable)** | ***Health Center Updates:***  ***Wayne (Tina):***   * Promoted Jayden Brian to the associate Dental Director * He will be work on dental department issues such as things a dental fee schedule   ***UPFH (Kelly):***   * Created a quality improvement work group. * They are taking one UDS measure. They will be ensuring workflow, and standardization across the organization. * Asking about quality Improvement Award, PCMH and those that are accredited   ***CHC, Inc (Erika)****:*   * No updates this time (had to leave meeting early)   **Midtown (Jesse):**   * No updates   **Enterprise (Caroline):**   * No Updates this time   **Family (Leslie):**   * No updates   **Mountainlands (Ronda):**   * No updates   ***Roundtable Discussion:***  **Good Faith Estimate**   * See attached Policy template   **CCM**   * Kaitlynn provided billing information please see attachment * AUCH is working on a training * CCM will require additional program   **Azara DRVS**   * eCW Plug-in (Midtown will be the pilot site) Slower implementation than they thought it would be. Requires one to two other programs or ribbons. * PVP training from Azara is available all health centers. Mountainlands in is the middle of their PVP training. If other health centers want the extra training, they will need to sign up before September 9th. * AUCH paid for the APO campaigns for all health centers for the next year. * Fin/Ops- validation issues have been noted and Azara is working on them. * AUCH leadership team is reach out to health centers individual to discuss continuing cost of Azara * Azara Webinar Free training every week. Click in help section for registration information. * Noticing how well some health centers are doing. Would like their workflow on BMI, etc..   **Workforce**   * Workforce Summit September 15th in-person at USU Eastern in Price. * See you all there!   **Dental**   * AUCH well create an AUCH Connect Dental community. * In this community you can ask question of peers, see policy, procedure and fee schedules. * Fee Schedule: See attachment * HPV Educational training available through the U of U and Dr. Kepka   **AUCH updates**  **Survey**   * AUCH will send out a survey at the end of each peer group meeting. Please take time to complete survey this helps with grant requirements. * <https://www.surveymonkey.com/r/5KQDHDC> |
| **Topics for Future Meetings** | * COO peer group meeting on the first Thursday of every month at noon. * Next Meeting Schedule for October 6th,2022 * Join on the ZOOM Link |